

****Please note that the position is based in Sofia, Bulgaria and we will help you to relocate***

If you are passionate about gaming, join our growing Game Support team in the biggest CX (Customer Experience) provider in Bulgaria - get the job you will enjoy!

A typical day:

- Be every player's trusty advisor
- Respond to gamers' queries and email
- Identify and assess customers' needs to achieve satisfaction

Sounds good, right?

If you have:

- Fluency in **Italian** and a good command of **English**
- Gaming experience - you have played games and you can relate to a player's concept, community, and mindset
- Player empathy and understanding a player's perspective when tackling their issues
- Understanding of Player Support
- Desire to help the players as best as possible and to contribute to the team's success

We Offer:

- **Relocation assistance**
- Fully paid training
- Stable job and career development opportunities
- Attractive salary
- Additional health insurance
- 50+ benefits and services to choose from
- Positive international working environment
- Support and learning
- Employee referral bonuses

We care about the well-being of our employees, invest in their future growth, and encourage fun and team-building initiatives!

Does it sound like the perfect job for you? **APPLY NOW!**

About us: TELUS International Bulgaria is a publicly traded company (NYSE & TSX: TIXT) and is the largest employer in the CX (Customer Experience) industry in the country with over 4,200 team members. The company provides a broad portfolio of services - designing, building, and delivering next-generation digital services, AI solutions, customer experience, and much more. The company's primary focus is strict adherence to all our clients' procedures and practices. We are an independent outsourcing services provider and do not function as a local representation of our partners.

Send your CV to **SourcingBG@telusinternational.com!**